

Early intervention injury

management

Get expert clinical care and treatment - anytime, anywhere, from a single app.



Single-point-of-entry for your team to get expert help and treatment as early as possible.



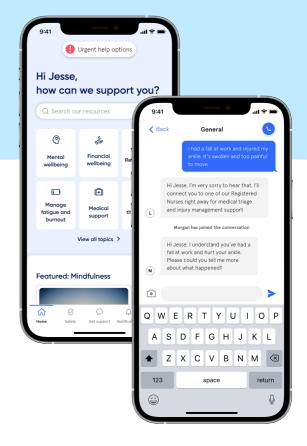
Get a clinical assessment within minutes, via 24/7 in-app chat or call.



Simplified and transparent reporting and invoicing for WHS teams.



Ensure the right level of treatment for a better recovery, with evidence-based clinical triage.



Trusted by workplace health and safety experts around Australia



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Sonder makes getting the right treatment as early as possible, as easy as possible.



Proactive messages

In-app push notifications and alerts to help employees stay safe.



Wellbeing resources

Personal assessments and self-care content to prevent workplace injuries.



24/7 clinical assessment and triage

Immediate connection to expert nurses - get a clinical assessment within minutes.



Expert treatment

Get the right care, from GP visits, physiotherapy, imaging, guided self-care, or Emergency Department visit.

Healthy Prevention Injury incident Recovery



#### Mitigate risk of non-clinical advice for workplace injuries

Workplace injuries are often self-diagnosed by individuals or managers, increasing liability risk. Sonder's clinician-led triage model ensures accurate assessment and reduces exposure to misdiagnosis and mistreatment.



## Fast and seamless access to early treatment, around the clock

Through Sonder's 24/7 support centre and app, employees can contact Sonder on their own terms, through either phone or chat any time they may be experiencing discomfort and pain (often after hours and offsite) or an injury onsite. Where treatment is required, Sonder can facilitate priority treatment for either GP or Physio care depending on what is required upon initial assessment.



## Reduce long term impacts by increasing early treatment seeking behaviour

Injuries are often not reported until they become more serious. Without early intervention and treatment, minor aches can become larger issues resulting in poorer health outcomes or extended time out of work for employees, impacting TRIFR rates and increasing the likelihood of workers compensation claims.

"Sonder is a trusted brand with our people and we are anticipating the use of injury management on the same platform will increase the wellbeing usage on the platform too. If you couple this with the 24/7 clinical availability and it was a no-brainer for all business units."

## Andrew Wilson Director Workplace Health & Safety, Blackmores Australia



## 24/7 clinical assessment and triage

Our in app 24/7 chat or call triage capability provides effective, evidence based triage to any injured worker and provides proactive medical advice to enhance recovery and reduce lost time. All nurses are emergency qualified and can provide immediate first aid and support to your employees.



## Personalised employee service

Sonder prioritises the employee's experience throughout the injury treatment journey by **engaging directly** with the individual using a mobile first approach. Members remain **informed and supported** throughout their entire care journey.



# Priority treatment with nationwide coverage

Where appropriate, Sonder will facilitate **priority bookings** of medical appointments (GP and/or Physio) using Sonders vast national network of healthcare professionals. Sonder has partnered with expert professional networks who understand Workers Compensation environments.



## Streamlined reporting and consolidated invoicing

Sonder will provide immediate incident notifications, initial and ongoing treatment reports and streamline all reporting for **full visibility on care** being provided. In addition Sonder can consolidate all treatment invoicing to **reduce your administrative burden**.

