Sonder: keeping you safe 24/7

Sonder provides unique safety tools and support, to help you avoid unsafe situations and outcomes before they arise.

Whether it's helping you get from A to B without danger or delay, being there for you when you're feeling anxious about meeting someone new, or simply keeping you informed about everyday disruptions - Sonder is like a guardian angel in your pocket, there for you 24/7.



Sonder

Sonder. Right care, right time. sonder.io/members

Track my journey

Feeling uneasy while walking alone at night, driving in unfamiliar areas, or cycling in heavy traffic? Sonder's 'Track my journey' feature offers peace of mind, all you do is use the app to enter your destination and Sonder will keep an eye on you to make sure you get to where you need to go.

How to:

- **1.** Open the app and select 'Safety' then 'Track my journey'.
- 2. Enter your destination and mode of travel.
- 3. Carry on with confidence as we monitor your progress.
- 4. Upon arrival, confirm your safety when prompted.

If your journey is interrupted or deviates, we'll reach out via the app, phone, or SMS. If we can't connect, we'll dispatch a team member to your last location to ensure your safety.

Safety notices

From time to time, Sonder may send you information regarding events and breaking news in the nearby area. You'll be notified if these events could impact your safety or day-to-day wellbeing.

Every alert is different, which is why we have real people keeping an eye on local events to ensure you're in the know.

How to:

- **1.** Open the app and select 'More' then 'Settings' and 'Notifications'.
- **2.** Allow Sonder to access your location and send notifications so that you stay in the loop with the latest hazards which may pop up near your location.

Check on me

Ever feel nervous when you're meeting someone new in an unfamiliar area? Sonder's 'Check on me' tool is your extra layer of security for unfamiliar situations.

Simply tap the app, set a check-in time, and optionally provide details about your whereabouts or the person you're meeting. If you don't respond at the agreed time, we'll reach out and send help if necessary.

How to:

- 1. Open the app, select 'Safety', then 'Check on me'.
- 2. Choose your check-in time or duration.
- 3. Optionally add details about your situation.
- **4**. We'll check in at the specified time. If you need more time, use the snooze button.

Your safety is our priority. If we can't reach you, we'll send help to your last known location. Trust 'Check on me' to keep you safe and secure.

Whatever you need to keep you safe, Sonder has your back.

At Sonder, we take your privacy and safety seriously.

We prioritise your privacy and safety, adhering strictly to regulations. Your personal information stays confidential and won't be shared with anyone or any organisation without your explicit consent.



